

How HomeSafe Alliance Keeps Information Secure with Okta



HomeSafe Alliance uses the highest security standards to ensure your information is protected on our platform. We use Okta for secure identity management. **When HomeSafe receives your move task order from MilMove, we will send you an email to activate your Okta account.**

Steps to Set Up Your Okta Account & App

- 1** Click the “Activate Okta” button in the email to create your Okta account.
- 2** Next, click the “Set Up” button to choose a password for your Okta account.
- 3** Then, select your method of verification. We highly recommend using Okta Verify, an authenticator app you will download on your phone.
- 4** When setting up Okta Verify, follow the instructions to download the app and add your account.



During your move service, the lead crew member will also use Okta to ensure that their identity is verified and that all communications are secure. **Only the lead crew member has access to your information.**