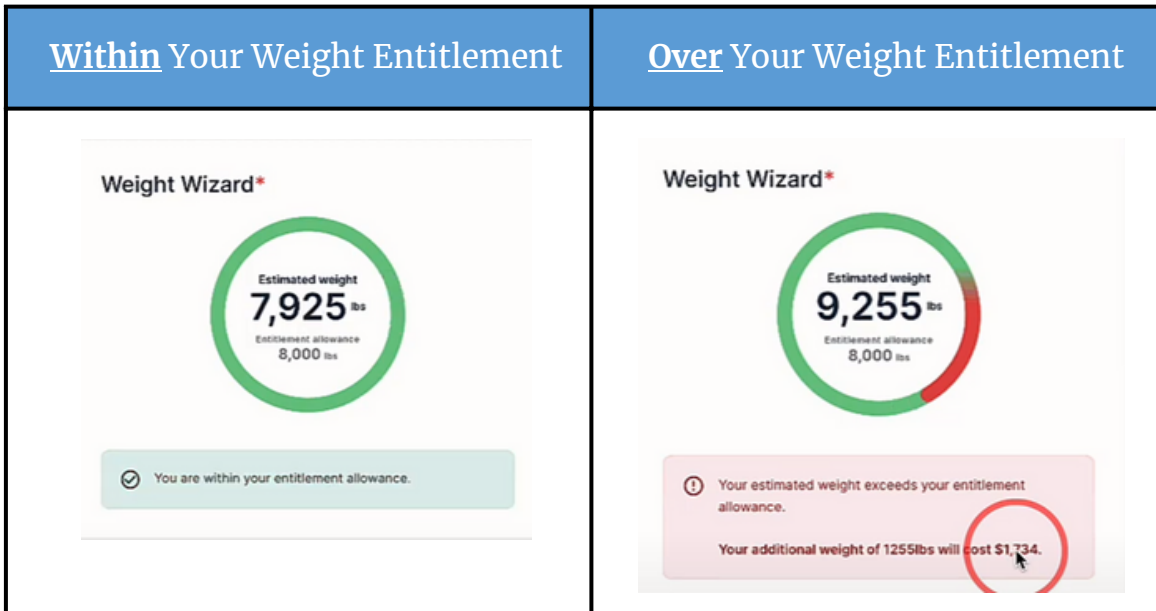


Weight Wizard



The HomeSafe Alliance Weight Wizard is an interactive, personalized tool built into our HomeSafe Connect platform that allows you to adjust the estimated weight of your shipment. The Weight Wizard empowers you to stay within your entitlement allowance to avoid paying out-of-pocket shipping costs. After you complete your pre-move survey, the Weight Wizard shows whether you are within your entitlement allowance or over it.



If your estimated weight exceeds your entitlement, you will see the out-of-pocket costs associated with shipping extra weight. However, the **Weight Wizard** allows you to easily remove items to lower your weight and avoid extra costs. Scroll through all items listed in your survey results. Items are categorized by room, with heavy pieces clearly marked. You can click the “subtract” button to remove any items you do not need.

The **Weight Wizard** updates in real-time, showing your progress toward your entitlement weight. Once your weight falls to within your allowance, the circle animation changes from partially red to fully green. When you finish making changes, hit “submit” to send the changes off for HomeSafe Customer Care review.

Item name	Changed	Heavy	Qty.
Bed, King	0	🔒	1
Dresser, Double	0	🔒	1
Hamper	0		1
Trunk	0		1
Table, Night	0		2

Deadline for Changes

The **Weight Wizard** weight is locked and sent to the service provider at least 5 days prior to your pack date. Any changes made after this point are for informational purposes only, and adjustments made will not be applied toward your move.

If you need to add items that were not included in your Pre-Move Survey, please contact HomeSafe Customer Care at least 5 days prior to your pack date. Any items added are subject to your total entitlement weight.