



Delivering an Exceptional Moving Experience

To complete the transfer of your claim, you may have to file a claim with the Military Claims Office (MCO) directly for your branch of service. You can find the contact information and links to file a claim below. More information can be found at [PCS Move Customer Service Contacts | Military OneSource](#).

AIR FORCE

Email: afcsc.ja@us.af.mil

Phone: (877) 754-1212 or (937) 656-8044

Website: <https://claims.jag.af.mil>

ARMY

Email: usarmy.knox.hqda-otjag.mbx.cpcs@army.mil

Mailing Address:

U.S. Army Claims Service
Center for Personnel Claims Support
50 Third Avenue, Suite 307
Fort Knox, KY 40121

Website: <https://www.jagcnet.army.mil/PCLAIMS>

For claims pertaining to mold, please contact: (301) 677-9347 or (301) 677-9214

COAST GUARD

Email: D05-SMB-HHG@uscg.mil

Phone: (757) 628-4212

Mailing Address:

Commanding Officer (LSC-C)
Legal Service Command
300 E. Main Street, Suite 400
Norfolk, VA 23510

Website: <https://www.uscg.mil/Resources/Legal/LSC/Household-Goods-Claims>

NAVY and MARINES

Email: NorfolkClaims@us.navy.mil

Phone: (888) 897-8217 or (757) 440-6315

Website: https://www.jag.navy.mil/organization/code_15.htm

