



Tips For A Successful Move

A household goods shipment involves many steps, so it's important to coordinate your move immediately. Here's how to do it, from start to finish:

1. Prepare your home and belongings

1. Clean the inside of your residence; remove items from the walls within each room; disassemble and clean outdoor items. Empty appliances of items, water and ice.
2. Inventory and take pictures/videos of your residency and everything you own to document condition. Get appraisals for high value items and antiques.

2. Put aside special items

1. Make sure to hand carry special items to your new location. Put hand carry items in a place where the movers won't pack them, such as in a locked room or closet, or another secure space. This includes:
 1. Treasured items like family heirlooms, jewelry, cash or signed sports memorabilia
 2. Important paperwork like medical records, car titles and insurance documents
 3. Items you'll need in the first week like clothing, medicines, laptops and your kids' favorite toys

3. Verify your inventory form with the moving crew.

1. Confirm all items are accounted for during both pick-up and delivery by checking off/scanning each item as it is delivered.
2. Ensure the inventory form shows the true condition of your goods and note inaccuracies before signing the form.
3. Inspect every area (cabinets, closets, attics, crawlspaces, etc.) to ensure all items are packed up before the moving truck leaves.

4. Check for damaged or missing items upon delivery.

1. You have 180 days to notify HomeSafe Alliance about your lost or damaged items.
2. Report any damage to your residence to the pick-up and/or delivery crew.

5. Do the customer satisfaction survey

1. Look for emails and text messages about when to provide your feedback to make future moves better for military families